

## **Attachment # 2**

### **Summary Log for June 1, 2001 – May 31, 2002 Missouri Relay**

For the period of June 1, 2001 through May 31, 2002, Sprint processed more than 1,350,452 outbound calls on behalf of Missouri Relay, receiving a total of seventy-five (0.006%) customer complaints. All seventy-five complaints were filed with supervisors at one of the eleven Sprint TRS centers. All of these complaints were resolved in a timely fashion. None of these seventy-five complaints were escalated for action to the State of Missouri or to the Federal Communications Commission.